



April 11, 2019

**MEMORANDUM FOR:** Dr. Steven D. Dillingham  
Director  
U.S. Census Bureau

*Carol N. Rice*

**FROM:** Carol N. Rice  
Assistant Inspector General for Audit and Evaluation

**SUBJECT:** Evaluation of the U.S. Census Bureau's 2020 Census Address  
Canvassing Operation (#2019-347)

We are initiating an evaluation of the U.S. Census Bureau's (the Bureau's) 2020 Census Address Canvassing operation. Our objective is to determine whether the Bureau implemented an effective strategy for completing the 2020 Census address canvassing operation and producing a complete and accurate address list. Specifically, we will determine whether the Bureau implemented the following:

- An effective in-office address canvassing quality control plan that reduces the risk of incorrectly categorizing blocks for the in-field address canvassing workload.
- An effective and efficient strategy to ensure that adequate staff were hired in the correct location, received timely background check processing, and were prepared in time to complete in-field address canvassing.
- In-field address canvassing listing activities that were effectively and efficiently executed in order to produce a complete and accurate address list.

We will issue timely management alerts addressing findings related to our objectives.

We have scheduled an entrance conference for April 12, 2019, to discuss our audit objective and scope in further detail. If you have any questions about this audit, please contact me at (202) 482-6020 or Terry Storms, Director, at (202) 482-0055.

We thank you in advance for your cooperation during this effort.

cc: Dr. Ron Jarmin, Deputy Director and Chief Operating Officer, Census Bureau  
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